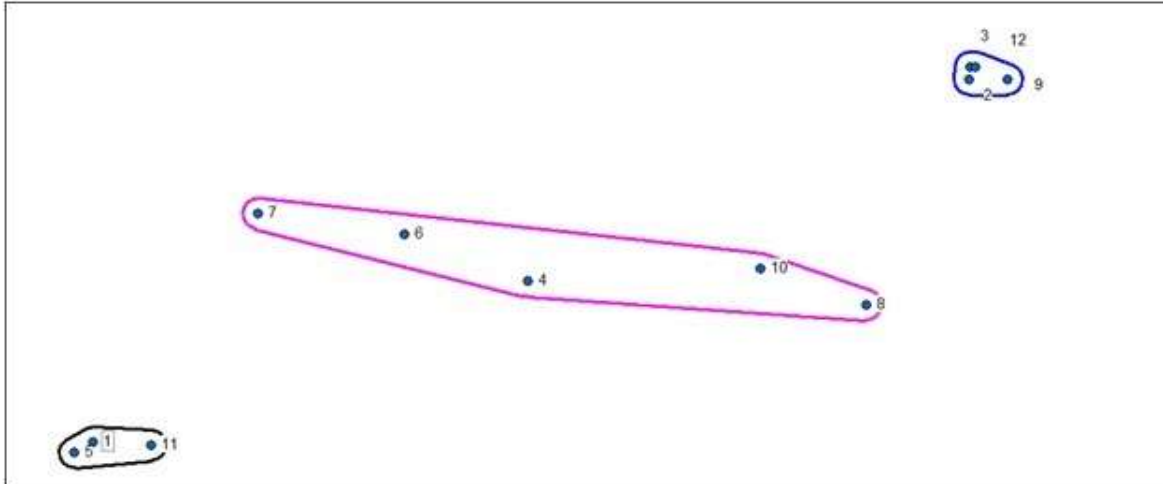


Appendix 1.

Figure-1: Cognitive domain of challenges faced by the staff (n=12)



Cluster -1: *Operational problems:*(1, 5, 11) - Patient lacking public transport, difficulty in scheduling of patients, Financial stringency

Cluster-2:*Lack of Personal safety for staff:*(7, 6, 4, 10, 8)–Incorrect history given by patients, relatives not following isolation rules, patients and relatives not wearing masks, unavailability of testing for RT-PCR, fear/Possibility of Covid-19 positivity

CLuaster-3: *Lack of Personal safety equipment:* (2, 9, 3, 12) - Lack of sanitizer, soap solutions, lack of hot water in the unit, lack of PPEs, face mask shortage

Appendix 2

Figure 2

ALGORITHM FOLLOWED IN THE STUDY

